

- **Street Works Qualifications, Training and Accreditation Update**

- **Mid / North Wales HAUC Roadshow 10th July 2018**

- Update on behalf of the HAUC (UK) Training and Accreditation Working Group (TAG)

- Update given by Paul Chesworth
(Electricity North West)

- Dave Regan
(DRstreetworks Ltd)



Introduction

**WHO
ARE
WE ..**



- Paul Chesworth
- 38 years experience in the Utility industry – a current member of the HAUC (UK) Training and Accreditation Working Group (TAG)
- Dave Regan
- Similar experience and background, independent Street Works Consultant delivering a specific project for TAG

Street Works Qualifications – Changes in England

- ❑ 2009 English regulations were revoked and replaced in 2016 by the Street Works (Qualifications of Operatives and Supervisors)
- ❑ Removal of named Approved Bodies (“Awarding Organisations”) from the regulations in England thus allowing applications from any organisation wishing to be recognised as an A.O.
- ❑ A simplification of the certificate awarding process
- ❑ The introduction of re-assessment (replacing “re application”)
- ❑ Simplifying the structure of the qualifications with a move from Units to Certificates
 - Certificates are now titled as “O” for Operatives or “S” for Supervisor

Accreditation Certificates

- 16 units before - now there are 16 certificates
 - (Operatives and Supervisors) LA - Location & avoidance of underground apparatus;
 - (Operatives) O1 - Signing, lighting and guarding; and
 - The relevant O-certificate(s), from O2 to O8.

And / or

- (Supervisors) S1 – Signing, lighting and guarding; and
 - The relevant S-certificate(s), from S2 to S8
- No requirement to hold any particular combination of non-key certificates.

If a key certificate expires, you won't lose the other certificates altogether - they will become valid again once the expired key certificate is renewed.

Expired Certificates NOT Valid can now be renewed up to 5yrs after this date.

You can also renew a certificate when it has more than a year to go

The New Street Works Cards



The main points to note are that:

- There is no card expiry date;
- Each certificate has its own expiry date;
- Key certificates are listed on the front of the card;
- Other certificates are listed on the rear;
- Security features have been added; and
- A QR or Quick Response code (the square box looking like a small crossword puzzle) has been added. It will contain the main data on the card.



Structure of TAG

- TAG is a formal HAUC (UK) Working Group
- Meets quarterly to review performance and progress as necessary
- Highway Chair - Robert Hudleston (Network Rail)
- Utility Chair - Steve Burley (Anglian Water)
- DfT member – Gereint Killa
- Office of the Scottish Road Works Commissioner member – Lindsay Henderson
- Wales and Northern Ireland Corresponding members
- Numerous experienced Utility and Contractor practitioners within the group
- All current approved Awarding Organisations represented
- SQA (SWQR), maintain register and issue cards also represented

Remit of TAG

- Ensure that the process and structure for gaining street works accreditation and qualifications is current and fully fit for purpose
- Engage and involve all key stakeholders in driving and delivering change
- Improve all levels of safety, quality and performance
- Performance Improvements are intended to benefit ALL involved parties
- Improve safety focus for employees & public
- Improve quality and compliance
- Improve understanding of roles and responsibilities and the impact of failure to comply
- Very few if any fail to gain the qualification, yet onsite safety and quality failures across various street works activities are a concern

Moving Forward

HAUC (UK) produced a discussion document looking at a number of associated items related to current NRSWA training and accreditation

This resulted in several agreed deliverables under the ownership of the HAUC(UK) Training and Accreditation (TAG) Working Group and supported by the DfT :-

- Review and reissue of the Training and Assessment Governance Documents – All aspects/roles/responsibilities of Training and Accreditation Process
- Existing Question Banks – are they current, accurate and applicable?
- Development of a qualification – “Inspection of Street Works – Safety and Compliance”
- Development of a qualification – “NRSWA Awareness and Technical Administration Award”

Overview of TAG Projects

Project Description	Developing / Delivering Project on Behalf of HAUC (UK) TAC
Review and reissue of the Training and Assessment Governance Documents – All aspects / roles /responsibilities of Training and Accreditation Process	Robin Pelling (Two Rivers Training)
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Development of a qualification – “Inspection of Street Works – Safety and Compliance”	Dave Regan (DRstreetworks Ltd)
Development of a qualification – “NRSWA Awareness and Technical Administration Award”	Hugh Randall (SWA Street Works Solutions)

NOTE – All Qualifications and Documents will be owned by and supported by HAUC (UK)

Training and Accreditation Street Works Qualifications for Supervisors and Operatives



Training and Accreditation

Street Works Qualifications for Supervisors and Operatives

- ⚠ Write/update the Awarding Organisation Assessment Strategy and Centre Guidance
- ⚠ Review of the current occupational standards for assessment
- ⚠ Write Operative and Supervisor new examination questions to be used for initial assessment and reassessment (all multiple choice) – 20 questions per Unit carrying an 80% pass mark.
- ⚠ Update the current assessment recording materials and supporting documents
- ⚠ Set out Assessor: learner ratios and expected durations for assessment within the assessment strategy

- ⚠ There is currently an ongoing “moderation exercise” reviewing Robins revised/re-written documentation, including all question papers
- ⚠ Awarding Organisation Assessment Strategy and Centre Guidance document also undergoing a final Awarding Body review
- ⚠ Roll out Strategy to be agreed with HAUC (UK) TAG with (possibly) an initial pilot

Inspection of Street Works – Safety and Compliance

- Designed for those who inspect (or audit) street works on behalf of Highway (or Roads) Authorities, Statutory Undertakers, their Contractors and also Q.A. organisations
- The main aims and objectives of this qualification is to support improvements to the safety, quality and compliance of street works by ensuring that those who inspect or audit street works do so in a consistent and constructive manner and have a recognised and appropriate qualification.
- 3 day course now designed in outline and resulting in a credible and recognised HAUC (UK) qualification
- Completing this certificate will result in the award of a Street Works Inspection Certificate with a central record / register being held
- There will initially be no requirement to subsequently “re assess”
- Although not mandatory this course has strong industry wide support

Course Outline / Contents

- The course will cover the following subject areas:-
- Street Works Safety, Quality and Compliance as relates to excavation ,backfill and reinstatement – in all cases this will cover ongoing and completed activities.
- Street Works Safety, Quality and Compliance as relates to signing, lighting and guarding of ongoing works
- Permit (or Notice) Compliance as assessed at site level (i.e. during on site inspections)
- This course will be will be classroom based including case studies and practical demonstrations
- It will include assessment papers for the inspection of ongoing excavation, completed and ongoing backfill and reinstatement as well as signing and guarding and permit compliance

Progress Update

- Course contents (aims, objectives, structure of modules, learning outcomes etc.) – completed and under review by TAG
- Case Study test papers produced – currently under review by TAG
- End Test paper – currently under review by TAG
- “Moderation Exercise” will be managed by TAG
- Overall governance document to be produced (owned by Tag and issued to Awarding Organisations / Training & Assessment Centres)
- Would like to be able to run a small number of initial pilot courses in the Autumn with qualification then available from early 2019 (TBC with TAG)

NRSWA Awareness and Technical Administration Awards

- **WHY ?** Quality, Consistency, Recognition
- **WHERE ?** England and Wales*/Scotland/Northern Ireland being considered and 3* Outline Specifications developed
- *Maybe 4 if Wales don't join Street Manager and have their own system like Scotland?
- **WHO ? All industry sectors – Utility, Highway Authority and Contractors**
- **Suitable for the following groups:**
Operations Managers (even Senior / Director level), Designers / Planners / Schedulers, Agents, Supervisors, Inspectors /Auditors ,Street Works Support Teams, Authority Promoters, All those who raise or manage Permits or Notices, Authority Co-ordinators, Elected Members / Councillors

Potentially Up to 20,000 people ?

NRSWA Awareness and Technical Administration Awards

- **HOW ? HAUC Owned and updated – Modular based with Two Potential Levels**
 - ❑ Level 1 - Awareness – Responsibilities, Powers, Fines, Risks, Charges, (2 Days)
 - ❑ Level 2 - Detailed Planning, EToN (Street Manager) (3 Days)
- **WHEN ?**
 - Hauc Consultation Groups Summer 2018 (1 above for England and Wales)
 - Late 2018 Pilot Roll-Out (1 above)
 - Street Manager project may be good time for 2 (above)
 - Workshop on 12th July as part of award development

Summary for Today

- The intention is to ensure full applicability and suitability to Wales

Subject: 2041W - Welsh Government Review of Training and Accreditation

Dear All,

Please be aware that today we have launched our consultation on possible changes to The Street Works (Qualifications of Supervisors and Operatives) Regulations 1992. This is a fulfilment of one of the aims in our **National Approach for Road Works and Street Works in Wales** which set out our priorities for reviewing the management of road works and street works in Wales.

We committed to review the training and qualifications of road workers to ensure the highest standards of training are maintained in Wales. This consultation document sets out an approach for significantly improving the training requirements and reviewing the regulations for training and accreditation which include opening up the street works market to other awarding bodies, introducing re-assessment in Wales and changing the format of the units and certificates in line with changes made in England and Scotland.

The consultation documentation and response forms can be found on the attached link;

<https://beta.gov.wales/changes-street-works-qualifications>

I'd be grateful if you could forward the link to all interested parties within your organisations.

Regards

Ben Beachell
Standards, Street Works and Development Control (South Wales)
Welsh Government

- Potential conflicts in the qualifications with Street Manager will be avoided (primarily NRSWA Awareness and Technical Administration Awards)
- Ongoing reviews of existing NRSWA Codes will be accommodated where possible
- However the qualifications will reflect the NRSWA codes at the time of the qualification being launched
- Further progress updates will be provided by TAG



**Thank you for
your attention**

**Any
questions?**

Please contact us with your comments:

Paul Chesworth: 07785 234171

Dave Regan: 07585 404837